

Course Closed

The following document has been prepared to help Members understand what it means when it is announced the course is closed due to inclement weather. It will answer several questions around what Members can and can't do at these times.

When the course is closed, following a course inspection, communications occurs via several sources including social media, the Club's website, our app, sms messages and booking sheets. These communications advise Members that the course is closed, the reason for the closure and what facilities/services are closed or not.

For example.

Following a course inspection, a decision has been made to close the course on Thursday, 26 May 2022. Please note the driving range, Member's Lounge and Garden Room will also be closed, however, the East and West greens will be open during this period. The Golf Shop will also remain open from 9am to 4pm. Provided there is no more substantial rain the course will open on Saturday, 28 May 'or' A course inspection will be conducted again tomorrow to determine when the course can re-open.

In the future these types of communications will also include a reference to the table below:

Course Closed Definitions

Direction	Action	Why
Course Closed	No access to the course under any circumstances with the course defined as playing surfaces from Hole 1 to Hole 18.	<ul style="list-style-type: none">• The condition of the course is so wet that access may damage the course.• Certain areas of the course create a risk of injury when flooded or wet.• Not having Members on the course allows course staff to complete their clean up tasks quicker.

Spare Holes Closed	No access to the spare holes under any circumstances with the spare holes defined as playing surfaces from Hole 19 to Hole 21.	<ul style="list-style-type: none"> • Same as above.
Driving Range Closed	<p>No access to the driving range under any circumstances.</p> <p>Note: At times the driving range will be open for golf tuition as the teaching professionals will collect their own golf balls after the lesson.</p>	<ul style="list-style-type: none"> • Same as above. • Balls often get plugged when the driving range is wet and are difficult to retrieve. • The driving range can't be moved when it is wet.
East Green	This will generally remain open.	<ul style="list-style-type: none"> • These areas are not usually impact by flood or heavy rain.
West Green	This will generally remain open.	<ul style="list-style-type: none"> • These areas are not usually impact by flood or heavy rain.
Member's Lounge Closed	The Member's Lounge won't be staffed full-time. However, Members can use the facilities i.e. Mahjong.	<ul style="list-style-type: none"> • This will be done to reduce business interruption costs.
Garden Room Closed	The Garden Room will be closed.	<ul style="list-style-type: none"> • This will be done to reduce business interruption costs.
Golf Shop	The Golf Shop will very rarely be closed, however, it is likely to operate on reduced hours. This information will be communication to Members.	<ul style="list-style-type: none"> • This will be done to reduce business interruption costs.
Locker Rooms	These will generally remain open.	

Members can stay up to date with all course closure information via social media, the Club's website, our app, sms messages and booking sheets. Updates are generally published daily.

For clarification on any of the above definitions please contact the Golf Shop on (07) 3848 1008 before your arrival.